



BLIZZARD 2024



PUBLIC WORKS

January 8-9

- 9.6" snow
- 2nd highest snowfall in the past 5 years

January 11 = 15.4' snow

- 15.4" snow
- 2nd highest snowfall in history
- Added high wind challenges



POLICE

January 8-9

- 119 calls
- 12 traffic crashes
- 10 assist motorists

January 11-14

- 429 calls
- 24% increase from prior weekend same period
- 27 traffic crashes
- 126 assist motorists



FIRE

January 8-9

- 31 calls

January 11-14

- 85 calls
- 52% increase from prior weekend same period



QCOMM911

January 11 =

- 1,888 phone calls
 - 62% increase
- 1178 calls for service
 - 21% increase
- Heavy call volume
- Dispatch center was inundated with calls
- Public Works opened up a direct communication center on January 13.

CHALLENGES

- Public works crews worked 12-hour shifts and many employees worked 13 consecutive days on snow mitigation and removal.
- Main streets and hills were a priority, but residential areas were passed through at least once to ensure minimal passage for motor vehicles.
- Public works crews included 14 new employees seeing their first snowstorm.
- High winds and heavy snow also impacted trees, causing down limbs and power lines. Public works responded to approximately 25 downed tree material that impacted service abilities. Crews that responded to tree removal were not able to plow snow for a period of time.
- Freezing temperatures also caused a number of broken water main lines. Utilities crews that responded to water mains were not able to plow snow for a period of time.
- Cold temperatures made it difficult for police, fire and public works employees and the equipment.
- Roadway conditions also made it difficult for police and fire employees in the field during call response.
- Police added two officers on overtime the afternoon of January 12 to provide additional coverage and supplement response.