

We've been receiving some very good questions about the 2010 Census. Those questions and answers will be posted here.

1. I did not receive a form. What should I do?

Please call the Peoria local Census office at 309-550-9240 and tell them you didn't receive a form. They will correct their address list and either send you a form or direct you to one of the Moline "Be Counted" kiosks (listed below) to pick up a form. Extra forms are also available in English or Spanish at Moline City Hall.

You can also call the Telephone Questionnaire Assistance center at 1-866-872-6868. (If you prefer a Spanish-speaking operator, then dial 1-866-928-2010.) The lines will be open from 8 a.m. to 9 p.m. (your local time) seven days a week from February 25, 2010 through July 30, 2010. For the hearing-impaired, TDD 1-866-783-2010 (during the times noted above).

2. Where can I go for help?

The U.S. Census Bureau has established a toll-free Help Line for the 2010 Census:

1-866-872-6868 (English)
1-866-928-2010 (Spanish)

Starting March 19, the Census Bureau will staff three (3) *Questionnaire Assistance Centers* in Moline. A census worker will be available at each location for 15 hours per week. These workers can provide assistance in completing census forms or answer any questions you may have about Census 2010. They will also have translation guides and Census forms in Spanish and other languages. The assistance centers are:

La Primavera Grocery & Restaurant, 1510 6th Ave
Hours: Wed 5-9; Thurs 9-12:30, 1-8:30

Moline Activity Center (Moline Township), 620 18th St
Hours: Mon - Wed 12-5

Moline Public Library, 3210 41st St
Hours: Mon - Wed 10-3

An additional unstaffed *Be Counted* kiosk with assistance cards and multi-language forms will also be available at:

The Boys and Girls Club, 406 7th St

3. My son or daughter is in college, where should they be counted?

Many parents are sensitive to this situation, for good reason. The census counts individuals where they live most of the time. So if your son or daughter lives at college for more than 6 months during the year, then they must be counted at school and not at "home".

4. I don't have a permanent address at this time. How should I be counted?

If you do not have a census form, obtain a form using one of the above methods. You should be counted at the location where you spend most of your time or where you are located on April 1. If you are still unsure, you could leave the address section blank and simply indicate the city, state, and zip code for where you will be located on April 1.

5. When is the deadline to return the form?

The sooner, the better! The longer you wait, the better your chances of forgetting or losing your form. The Census Bureau's "March to the Mailbox" effort is encouraging residents to mail their forms no later than April 10. If you respond after April 10, the Bureau will likely send a Census worker to your home in May.

6. Why are there two questions pertaining to race on the census form?

Question #8 asks if the individual is of Hispanic, Latino, or Spanish origin. Question #9 asks for the individual's race. These questions are separated because persons of varying races can be of Latin American or Spanish-speaking descent. For example, some Mexican-Americans may consider themselves white Hispanics, and some Latin Americans may consider themselves black Latinos. These questions can be confusing, and may be best answered according to personal preference.