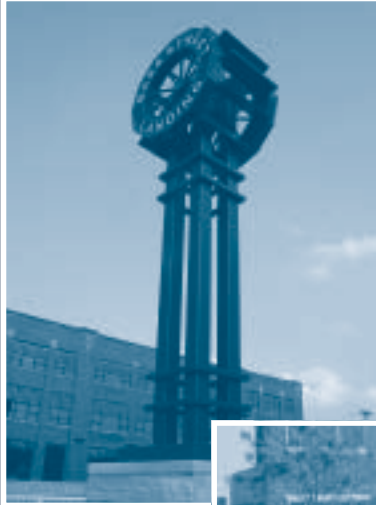


# City of Moline

## Resident's Guide



[www.moline.il.us](http://www.moline.il.us)



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## City of Moline

City Hall

619 - 16th Street

Moline, IL 61265

Hours: Monday - Friday 8am - 5pm

[www.moline.il.us](http://www.moline.il.us)

# New to Moline?

Here's a few references to help you get started:

## **CABLE TV**

Mediacom (309)797-2669

## **DRIVER LICENSE FACILITY**

Secretary of State  
2001 5<sup>th</sup> St., Silvis, IL (309)796-0934  
*Closed on Mondays*

## **GARBAGE COLLECTION** (309)797-0780

City of Moline Public Works  
3635 - 4th Ave.

## **GAS and ELECTRIC SERVICES**

MidAmerican Energy 888-427-5632

## **NEWSPAPERS**

The Dispatch/Argus Quad-City Times  
1720 5<sup>th</sup> Ave., Moline, IL 500 E 3<sup>rd</sup> St., Davenport, IA  
(309)797-0345 (563)383-2250

## **PET TAGS/REGISTRATION**

Rock Island County Animal Shelter  
4001 – 78<sup>th</sup> Ave., Moline, IL (309)558-3482

## **POST OFFICE**

514 – 17<sup>th</sup> St., Moline, IL (309)764-5011

## **TELEPHONE SERVICE (Local)**

AT&T 800-244-4444  
McLeod 800-333-4059

## **WATER / SEWER SERVICE**

City of Moline (309)797-0481  
City Hall East Annex, Finance Department  
1616 6<sup>th</sup> Ave

## **ROCK ISLAND COUNTY OFFICE BUILDING**

1504 – 3<sup>rd</sup> Ave., Rock Island, IL 61201 309-558-3570

- Marriage Licenses
- Voter Registration/Absentee Ballot
- Birth/Death Certificates
- Property Taxes/Assessments

# Welcome to Moline

...A **vibrant community** combining small town charm and friendliness with big city excitement. As one of the “Quad Cities”, we are nestled in the middle of a metropolitan area of approximately 400,000 people.

**Moline functions effectively** with the best of two worlds. Elected representatives serving on the City Council assure responsiveness to residents’ needs. A professional City Administrator, hired by the City Council, assures efficient and effective day to day operation of government services.

**The Moline City Council** is composed of a Mayor, seven ward aldermen and an alderman at large. All are elected to staggered terms and serve part time.

Council members meet as Committee-of-the-Whole (working session) on the first four Tuesdays of each month at 6:30 pm in Council Chambers, unless otherwise posted. The **City Council** meets the first four Tuesdays of each month at 7:45 pm, unless otherwise posted.

During the summer months, Committee-of-the-Whole and City Council does not meet on these dates: 3rd Tuesday in June, 2nd Tuesday in July, and 1st Tuesday in August.

**City Council and Committee-of-the-Whole sessions** are open to the public.



Our mission is to deliver the highest quality of City services in a timely and cost efficient manner. The Mayor and City Council have established six goals that will lead to the fulfillment of our mission.

## These Goals Are:



**Strong Local Economy –**  
The Confidence to Invest



**Financially Strong City -**  
Cost-Effective Services,  
Responsible Taxes



**Vibrant Downtown –**  
Regional Destination Point



**Expanded Housing Opportunities –**  
A Range of Choices



**P.R.I.D.E In Service**  
Deliver Quality Service



**Quality Neighborhoods –**  
Civic Partnership: City and Citizens

# Elected Officials

## Mayor

Donald P. Welvaert  
City Hall, 619 16<sup>th</sup> Street  
797-0461  
3622 73<sup>rd</sup> Street  
(309) 796-2818  
Term expires 05/01/2009

## 1<sup>st</sup> Ward

Arcilia (RC) Dominguez  
711 ½ 4<sup>th</sup> Avenue  
(309) 757-1296  
adominguez@moline.il.us  
Term expires 05/01/2007

## 2<sup>nd</sup> Ward

Mike Carton  
325 29<sup>th</sup> Avenue  
(309) 912-3552  
mcarton@moline.il.us  
Term expires 05/01/2009

## 3<sup>rd</sup> Ward

Scott Raes  
1813 27<sup>th</sup> Avenue Place  
(309) 762-6103  
dsraes@moline.il.us  
Term expires 05/01/2007

## 4<sup>th</sup> Ward

Dick Potter  
1136 25<sup>th</sup> Street  
(309) 764-7213  
dpotter@moline.il.us  
Term expires 05/01/2009

## 5<sup>th</sup> Ward

Bill Adams  
2937 16<sup>th</sup> Avenue  
(309) 762-1811  
W: (563) 324-4488  
badams@moline.il.us  
Term expires 05/01/2007

## 6<sup>th</sup> Ward

Michael Crotty  
1711 44<sup>th</sup> Street  
H: (309) 762-8230  
W: (309) 755-1101 ext. 223  
Fax: (309) 755-1121  
mcrotty@moline.il.us  
Term expires 05/01/2009

## 7<sup>th</sup> Ward

Dorothy Armstrong  
4603 50<sup>th</sup> Street  
(309) 762-0256  
darmstrong@moline.il.us  
Term expires 05/01/2007

## Alderman-at-Large

Kent Breecher  
1516 45<sup>th</sup> Street  
(309) 762-1062  
kbreecher@moline.il.us  
Term Expires 05/01/2009

# City of Moline Alderman Ward Map

## Legend

Moline Alderman Wards  
Ward

Alderman and Phone Number

Ward #1

Arcilia Dominguez - 757-1296

Ward #2

Michael Carton - 912-3552

Ward #3

J. Scott Raes - 762-6103

Ward #4

Dick A. Potter - 764-7213

Ward #5

Bill Adams - 762-1811

Ward #6

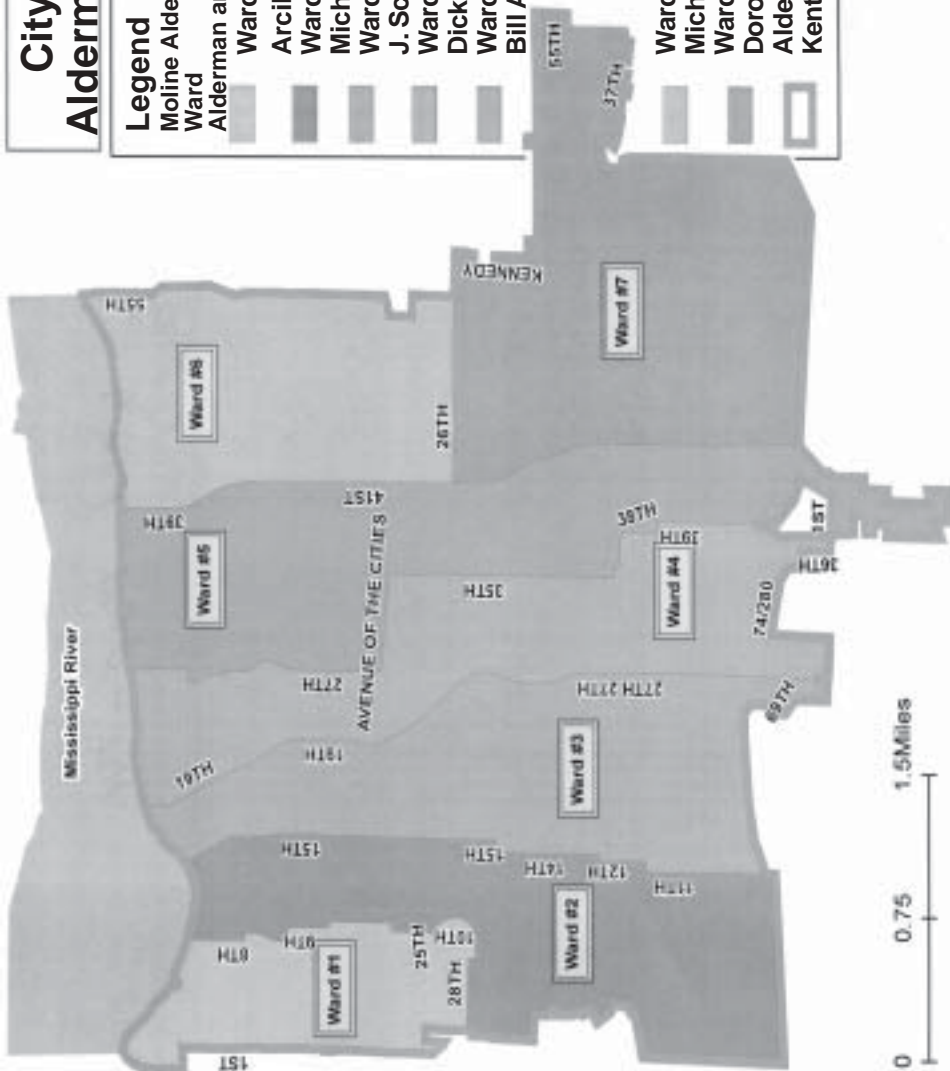
Michael Crotty - 762-8230

Ward #7

Dorothy Armstrong - 762-0256

Alderman At Large

Kent Brecher - 762-1062



# History of Moline

Settlement began evolving at the sites of the present Quad City communities many years prior to the discovery of the Mississippi River by LaSalle. Early explorers used these communities for supply and settlement purposes, with the first permanent settlers reaching the area in the late 1830s.

The land on which the original town of Moline stands was once a part of 1,280 acres of land granted to Antoine LeClaire by the Indians. In 1870, Charles Atkinson described the advantages of Moline with the following, "Moline ... with the advantages it has of a particularly healthy location, being on the rapids of the river, of having many beautiful places for fine residences on the bluffs adjoining the town, from which a view of the river can be had for seven to ten miles." Moline's situation was unique in that the river dropped 18 feet here creating rapids, the perfect location for the development of waterpower.

It is the water power that is directly responsible for Moline's beginnings. In 1837, David B. Sears built the first dam across the Mississippi just west of where 15th Street intersects the river today. The water that was dammed was used to power the first mill, which was also built on the river by Sears.

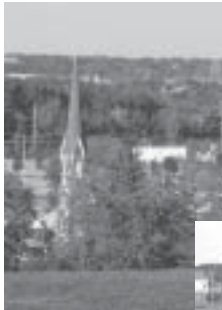
In 1843, two plat maps were drawn up for the town; each had a different name on it. The first was called Hesperia, meaning Star of the West, and the second was called Moulin, meaning City of Mills. The later was chosen because of the mills built on the Sears dam. Only 13 buildings were on these original plat maps. The county commissioners approved this plat, acknowledged on June 6, 1843, before Justice of the Peace Nathaniel Belcher, the same day. Alas, those records were later destroyed by fire. Moline was incorporated as a town in 1848 and later, in 1872, was incorporated as a city under the general laws of the State.

# NEIGHBORHOOD PARTNERSHIP

The City’s Neighborhood Partnership Committee (NPC) works to identify the needs of established neighborhoods and to determine how the City may partner with the neighborhoods in finding methods to fulfill those needs. NPC’s mission is to strengthen and optimize neighborhood quality by engaging residents, through collaboration, partnership, coordination, and mutual accountability, in the tasks of (1) promoting decent, safe, and sanitary housing; (2) effectively providing City services necessary for neighborhood vitality; and (3) promoting resident unity and diversity.

The NPC has participated in the development of nine neighborhood associations, and is working diligently to form more. NPC has also provided informational question and answer forums for neighborhood residents, developed a “Neighborhood Grant Program” and awarded funds to neighborhood associations, assisted in the coordination of annual neighborhood cleanups, and created a “*Neighbor of the Month*” program to recognize outstanding residential and commercial property improvements or maintenance.

Active neighborhood associations not only benefit the neighborhoods, but the city as well. For more information on forming a neighborhood association, or to contact the NPC, call **(309) 797-0449** or **797-0443**.



# Moline's Online Customer Service Request Program

Do you have a request for city services or information? Now you can enter your request online at your convenience -**24 hours a day, 7 days a week!** It's easy to use Moline's online customer service request program.

- Log on to [www.moline.il.us](http://www.moline.il.us).
- In the "Online Services Section" of the home page, click on "Service Request".
- Enter your service request.
- Print your request number for tracking purposes. *Your request will be routed automatically to the appropriate city department for processing.*

Over 90 service request categories available.

- |                       |                           |
|-----------------------|---------------------------|
| ✓ Drainage issues     | ✓ Garbage pick-up         |
| ✓ Licensing questions | ✓ Parking fines           |
| ✓ Pothole repair      | ✓ Right-of-way questions  |
| ✓ Snow removal        | ✓ Tree trimming and more! |

***FOR ALL FIRE AND POLICE EMERGENCIES, PLEASE CALL 911.***

*For non-emergency police service, (including abandoned vehicles and animal complaints), call (309)797-0401.*



# Accounts & Finance

The Accounts and Finance Department is responsible for maintaining the integrity of all financial systems, records and functions of the city in accordance with applicable laws, ordinances, policies and procedures. The department's overall goal is to provide efficient, effective and timely service to residents and other city departments, as well as local, state and federal agencies, and ensure an ongoing commitment to provide a higher standard of service.

## Accounting Division

The Accounting Division provides other departments with basic financial service. This includes accounts payable, purchasing support, budgeting, financial reporting, payroll, treasury management and auditing services. The City of Moline maintains an A2 General Obligation Bond rating established by Moody's Investor Service. Copies of the City of Moline's Annual Audit Report and the Annual Budget are available at both Moline libraries.

The Accounting Division staff consists of one Accountant, an Administrative Assistant and two Accounting Technicians who are overseen by the Finance Director. **(309)797-0733**

## Customer Service Division

The Customer Service Office is open from 8:30 am to 5 pm Monday - Friday and is closed on weekends and most national holidays. **(309) 797-0481**

### Services Available:

Alarm System Permit	Truancy fines
Business Licensing	Water/Sewer/Stormwater - New Service
Leased Parking	Water/Sewer/Stormwater - Bill Payment
Parking Fines	Yard Waste Stickers
Tobacco Fines	

Payments are accepted at City Hall East Annex, 1616 6<sup>th</sup> Ave., Mon – Fri. 8:30 am – 5 pm. A drop box located on the west side of the East Annex is available 24 hours.

Community Pay Stations are available for Water Bills. See “Water/Sewer Service” under Important Information and City Services for locations.

**Cash payments must be made in person.**

# Economic Development

City Hall, 619 – 16<sup>th</sup> Street  
(309)797-0708 or (309)797-0705

Hours: 8:00 a.m – 5:00 p.m. Monday - Friday

The Economic Development Department assists existing businesses with expansion and recruits new businesses to compliment the current business mix in order to broaden and diversify the tax base. In addition to the City and other city departments, this division works in cooperation with the Illinois Quad Cities Chamber of Commerce, Renew Moline, Moline Centre Partners, and Quad City Development Group.

## Business Development

- Business Resource Guide
- Business Retention and Expansion
- Workforce Development



## Economic Research

- Demographic Statistics
- Community Profile



## Financial Assistance

- Access to Local, State and Federal Programs
- Tax Increment Financing
- Enterprise Zone

## Site Development

- Available Sites and Buildings
- Technology-Communication



## About Moline Centre Partners

Moline Centre Partners (MCP) is a not-for-profit public-private partnership working to bring about continued revitalization in downtown Moline. For more information, visit [www.molinecentre.org](http://www.molinecentre.org) or contact (309)762-7804.



## About Renew Moline -

Renew Moline is a private not-for-profit partnership that encourages economic development. Although not affiliated directly with the City of Moline, the two work closely to facilitate economic growth in the city. For more information, visit [www.renewmoline.com](http://www.renewmoline.com) or contact (309)762-9194.

# Executive Department

## MAYOR'S OFFICE (309)797-0434

City Hall, 619 – 16<sup>th</sup> Street, Moline, IL 61265

The Mayor is the chief elected official of the city whose primary function is to foster good community relations through active leadership. The Mayor presides at all Council meetings and casts his vote in the event a tie occurs. The Mayor, along with the City Council, is involved in setting municipal policy, taking legislative action and reviewing the annual budget.

The Mayor also serves as the Local Liquor Control Commissioner, and administers the Code of Ordinances governing liquor and tobacco licensees within the City of Moline.

## CITY ADMINISTRATOR (309)797-0463

The City Administrator is responsible for the overall management of the City of Moline and receives broad direction and policies from the Mayor and City Council.

The City Administrator develops and implements management programs designed to enhance workforce productivity, improve service delivery and maximize efficiencies. The Administrator is responsible for the daily operations of all city activities, provides strong management support for all department directors, develops an annual budget and continually keeps the Mayor and City Council informed of critical information.

## CITY CLERK (309)797-0434

The City Clerk is a full-time position appointed by the City Administrator with the advice and consent of the City Council.

The City Clerk's Office is the holder of public communication documents and is the primary public information provider for the Legislative Division.

Responsibilities include preparation and processing of: City Council Agenda and Minutes, Freedom of Information Act Requests, Liquor Licenses & Applications, Special Event Applications, Block Party Requests, and Voter Registration information.

This office handles all record management, retention and maintenance of legal records for the municipality. **Please note that ordinance violations, tickets and payment of fines are handled through Moline's Circuit Court at 525 16<sup>th</sup> St., 2<sup>nd</sup> floor, (309)797-0739.**

# FIRE – ENHANCED 911

The City of Moline is served by an enhanced 911 emergency police, fire, and ambulance service. This system assures that addresses of calls are locked into the system, thereby allowing the most efficient emergency response. In emergency situations, call 9-1-1.

Sixty-six full-time fire-fighting personnel in addition to an administrative staff of five serve the City of Moline. All firefighters are state certified.

Fire stations are located throughout the City at:

Station #1	1630 8th Ave	(309) 797-0422
Station #2	1526 46 <sup>th</sup> Ave	797-0712
Station #3	4700 38 <sup>th</sup> Ave	797-0713
Station #4	1490 41 <sup>st</sup> St	797-0714



The Fire Department also operates Advance Life Support Ambulance units and has a state certified paramedic on each fire truck.

Residents may call Fire Administration at **(309)797-0416** to schedule any of the following **free** services:

**Blood Pressure Checks:** Offered free of charge at the fire stations.

**Ride Along Program:** For youth age 17 – 21 interested in pursuing a career in fire and EMS services.

**Home Fire Safety Inspections:** Firefighters will inspect your home for potential fire hazards and offer tips to eliminate them during an examination of key fire safety elements.

**Juvenile Firesetters:** One-on-one counseling sessions for youth involved in setting fires can be arranged by contacting **797-0416**.

**Speakers Bureau:** The Fire Department has personnel available to provide talks and presentations covering all aspects of fire and life safety.

**Station Tours:** Tours of Central Fire Station are available for individuals or groups.

**Sprinkler Trailer Demonstrations:** Interactive display teaches adults and children how an actual fire evolves from onset and how a sprinkler system then extinguishes the blaze. To schedule a free demonstration, contact **736-5685**.

**CERT Teams:** Civilian Emergency Response Team – Classroom and hands-on training, (high school age and up), to teach disaster preparedness for families and neighborhoods. Participants learn how to help 1<sup>st</sup> responders and themselves when a community is overwhelmed by a natural or manmade disaster. Twenty hour program offered on quarterly basis. Contact **736-5680**.

**Employment Opportunities With the Fire Department:** See “Employment with the City” under “Important Information and City Services”.

# Library

The Mission of the Moline Public Library is to promote the power of lifelong learning to our diverse community through quality resources and services.

## Southeast

3130 41<sup>st</sup> St • (309)762-6883

*Fall through Spring*

Monday ..... 9 am – 9 pm  
Tuesday ..... 9 am – 9 pm  
Wednesday ..... 9 am – 9 pm  
Thursday ..... 9 am – 9 pm  
Friday ..... 9 am – 5:30 pm  
Saturday ..... 9 am – 5 pm  
Sunday ..... Closed

*Memorial Day weekend through Labor Day Weekend*

Monday ..... 9 am – 9 pm  
Tuesday ..... 9 am – 9 pm  
Wednesday ..... 9 am – 5:30 pm  
Thursday ..... 9 am – 5:30 pm  
Friday ..... 9 am – 5:30 pm  
Saturday ..... 9 am – 5:00 pm  
Sunday ..... Closed

## Downtown

504 17<sup>th</sup> St • (309)762-6883

Monday ..... Noon to 8 pm  
Tuesday ..... 9 am – 5:30 pm  
Wednesday ..... 9 am – 5:30 pm  
Thursday ..... 9 am – 5:30 pm  
Friday ..... Closed  
Saturday ..... 9 am – 5:30 pm  
Sunday ..... Closed

# Library

## Circulation

The Circulation staff is available to check out library materials, process hold requests, provide interlibrary loan service and send courtesy overdue notices. Voter registration and Notary Public services are provided at the Southeast Library. Call direct **797-4366**.

## Reference Desk

The Reference Desk provides information at the Southeast Library location over the telephone and in person. Call direct **736-5737**.

## Reher Art Gallery

The art gallery is located at the Downtown Library and features traveling displays of well known and local artists. Call **736-5724** to schedule an exhibit.

## Youth Services

Programs such as summer reading club, story hours for toddlers and preschoolers, family reading nights, tours and workshops are offered at no charge. For more information, call direct to **736-5739**.



# Parks and Recreation

A variety of recreational activities and facilities are available to meet the diversified needs of Moline's residents. The Park system consists of 800 acres of land at 105 separate locations and includes an aquatic center, two cemeteries and mausoleums. To receive a seasonal brochure or information about recreation programs and activities, call **(309)736-5714** or **736-5713**.

## Adopt A-Park Program

Designed to improve and enhance Moline parks through resident partnerships. Neighborhood organizations, civic and church groups, scouts, businesses, schools, and families are invited to participate. Call **736-5712** for more details.

## Cemeteries

The City offers a full range of cemetery services at Moline Memorial Park and Riverside Park Cemeteries. For information, call the Sexton at **797-0790**.

## Moline Activity Center (MAC)

The Activity Center, 620 18<sup>th</sup> St. offers cultural and hobby class opportunities for retired or semi-retired persons of the Quad Cities and surrounding areas. **797-0789**.

## Bicycle/Walking Trails

**Ralph B. Birks:** 1<sup>st</sup> St. to 55<sup>th</sup> St. along the Mississippi River; includes Ben Butterworth Parkway and Moline Centre.

**Moline Kiwanis:** 7<sup>th</sup> St. to 60<sup>th</sup> St. along the Rock River; includes Green Valley Park and Harold's Landing.



## Park Program/Activity Registration

Register at your convenience via the web at [www.moline.il.us](http://www.moline.il.us). Registration is also available by mail, by phone using a credit card, or in person at the park office 3635 - 4th Ave. Hours are 7am-4pm Monday-Friday. Phone (309)736-5714 or 736-5716.

## Rentals

Many park-operated facilities such as the teen cellar, swimming pool/waterslide (June – August 797-0788), sports courts and fields are available for public rental. The Garden Center at Riverside Park is available for rental year round. For rental information call **736-5714**.

## Reservations

Reservations for park shelters are available beginning May 1 for the following year. Shelter reservation fees are \$25.00 / large - \$20 / small. **736-5714**

## Riverside Aquatic Center

For summer fun, Riverside Aquatic Center can't be beat. Located at 3300 5<sup>th</sup> Avenue, the facility features zero-depth entry, heated water, two waterslides, and a large in-water playground for the kids. Season runs annually from June until mid-August. Group and private swimming lessons are offered. For specific dates and information, phone **736-5716**.



# Planning & Development

**(309)797-0707 Hours: 7:30 a.m. – 5:00 p.m., Monday - Friday**

The Planning & Development Department's mission focuses on assisting the City Council and various Boards and Commissions of the City with developing a comprehensive program of long-range community planning and development initiatives. Implementation of this program centers on moving Moline forward as the community of choice that includes: a surpassed quality of life; a healthy respect for and balance between the natural and built environments; a diverse mix of housing in stable, safe, unique, and attractive neighborhoods; and by helping to build a dynamic and healthy economy.

## Land Development Division

**309-797-0475** Hours: 7:30 a.m. – 4:30 p.m., Monday – Friday

The Land Development Division administers development-related codes such as the Zoning Code, Subdivision Code, Sign Code, and Flood Hazard Prevention Code. Additionally, the offices that perform the above functions also have responsibilities relating to the annexation of new territory and management of information related to city property, and providing technical and professional planning support to the Moline Plan Commission.

## Community Development Division

**309-797-0709** Hours: 8:00 a.m. – 5:00 p.m., Monday – Friday

It is the Community Development Division's responsibility to administer the City's Community Development Block Grant Program in a manner compliant with federal and local ordinances; planning, managing, monitoring and evaluating programs and projects which principally benefit low and moderate income families and/or prevent or eliminate slums and blight.

## Housing and Neighborhood Services Program

The Housing and Neighborhood Services Program provides funding and technical planning assistance for re-investment in the City's existing housing stock, thus preserving that valuable asset for future generations. The program also serves to revitalize neighborhoods, enhance property values, and make homes safer through rehabilitation efforts. The program is designed to offer housing rehabilitation assistance for low and moderate income families that own their own home. For more information, contact [nbazaldua@moline.il.us](mailto:nbazaldua@moline.il.us) or call **(309) 797-0724**.

## Homebuyer Assistance

The City's Community Development Division provides homebuyer assistance through activities and programs. Specifically, community seminars on home-buying and homeownership-related issues are typically offered to the public once or twice a year. Additionally, individual counseling and referrals on matters pertaining to purchasing and maintaining a home is provided. For more information, contact [nbazaldua@moline.il.us](mailto:nbazaldua@moline.il.us) or call **(309) 797-0724**.



# Police

## Enhanced 911

The City of Moline is served by an enhanced 911 emergency police, fire and ambulance service. This system assures that addresses of calls are locked into the system, thereby allowing the most efficient emergency response. In emergency situations, call 9-1-1.

The Moline Police Department is staffed with 82 police officers and 26 civilian personnel. The Moline Police Department consists of three major divisions:

**Operations Division** – Uniformed police officers patrol the community, respond to calls for service, enforce traffic and criminal laws, and staff community policing neighborhood offices. The department also maintains a highly-trained Crisis Containment Unit.

**Criminal Investigation Division**- Investigators conduct criminal investigations and covert operations, and staff our schools with school liaison officers.

**Support Services Division**- Officers and civilian personnel provide technical and administrative support services to other divisions.



The Police Department has

adopted the Community Oriented Policing philosophy, and staffs three neighborhood offices in addition to the police headquarters facility. Police facilities are located at:

Police Headquarters Facility:	1630 6th Ave	(309)797-0401
South Park Mall:	4500 16th St	(309)797-0953
Springbrook Courts:	1064 42nd St	(309)764-3930
West End:	402 4th Ave	(309)797-8611

## Animal Control

Moline animal control services are provided by uniformed civilian Community Service Officers (CSO) who capture loose, vicious, and dangerous animals, investigate bites and enforce animal control violations. Call **(309)797-0401**. Captured animals are housed at the **Rock Island County Animal Care & Control Facility located at 4001 – 78<sup>th</sup> Avenue, Moline** (East of QC International Airport) The Rock Island County Animal Care & Control also offers excellent low cost animal adoption and clinical services to residents. **Rock Island County Animal Care & Control: (309)558-3482.**

## Abandoned Vehicles Abatement

The Community Service Officers monitor and tow abandoned and inoperable vehicles. Call **(309)797-0401** to report an abandoned vehicle.

# Police

## Bicycle Registration

Bicycles may be registered, without charge, at the Police Department Records Section, 1630 6<sup>th</sup> Ave.

## Crime Stoppers of the Quad Cities

A program that involves residents, the media and law enforcement in the fight against crime. Offers cash rewards to persons who provide info. leading to a felony arrest. If you have information concerning an unsolved crime, drug activity or whereabouts of a fugitive, call the **tip line** at **(309)762-9500**.

## Citizens Academy

Once each year, a ten-week long program provides instruction to citizens in all aspects of policing. Contact Captain Burke at **(309)797-0420**.

## Elderwatch

Residents may register their personal medical conditions and emergency information, such as the name of a neighbor or family member who is to be contacted in an emergency and who has a key to the residence. The information is entered into the computer system at the Emergency Center and is available in the event of an ambulance, fire, or police dispatch to the participant's residence. To obtain an Elderwatch application, call **(309)797-0401**.

## Neighborhood Crime Watch

A crime prevention program where residents who are already organized into Neighborhood Partnerships work with police to keep their neighborhood safe. Neighborhood Watchers are trained in how to recognize suspicious activities and report these activities to the police department. For more information, call **(309)797-0449**.

## Police volunteers

The Police Department boasts an active volunteer program. Volunteers complement police personnel by providing assistance in telephone answering, greeting visitors at the front counter, entering data into the computer system, role playing in police training functions, and assisting staff at public presentations. To volunteer, call **(309)797-0410**.



# Public Works

The Department strives to enhance the quality of life in Moline by challenging a dedicated staff to focus their talents and energy toward implementation of a Public Works philosophy based upon respect, integrity, competence and teamwork. Administrative phone: **(309)797-0799**

## ENGINEERING

City Engineer - **797-0700**

Construction - **797-0719**

Sub-Divisions - **797-0763**

Traffic Signals - **797-0700**

## SANITATION

Garbage Collection **797-0780**

## BUILDING DIVISION

Building, Electrical,  
Health and Plumbing

Inspections

**797-0470**

## STREETS/STREET SIGNS

**797-0780**

Pothole/Leaf  
Hotline

**797-0425**

## STREET LIGHTS

To report a street light out, or  
other street light problems,  
please contact:

MidAmerican Energy  
at **888-427-5632**

## WATER DIVISION

Water & Sewer Billing  
**797-0481**

Water Emergency  
**797-0489 (24 hr)**

## WATER POLLUTION CONTROL

Sanitary & Storm Sewers  
**736-5783**

Emergencies after 3:30pm and  
on Weekends  
**797-0489**

## Adopt-A-Street Program

Designed to help keep city streets litter free. Neighborhood organizations, civic and church groups, businesses, families and individuals are invited to participate. Call **797-0780** for more details.



# Important Information & City Services

## Abandoned Vehicles

The abandonment of any motor vehicle on any public or private property, including any street, highway, alley or other public way within the City, is prohibited. The parking of an inoperable vehicle on any street or other public way for more than 10 hours or when such parking constitutes a hazard or dangerous condition is also prohibited. The parking of abandoned or inoperable vehicles is also prohibited on private residentially zoned property if the vehicle is open to the view of the public.

## Animal Regulation

All dogs and cats must be licensed through the County and inoculated. No premises may have more than 4 of any combination of dogs and cats. No person shall permit any dog or cat to run at large within the City. No person may own or keep a dog or cat that by frequent or excessive howling or barking disturbs the quiet of any neighborhood within the City. Vicious dogs are not allowed within the City. Animal waste must be picked up if deposited anywhere on public property or on private property without authorization of the owner. It is also a nuisance to allow the accumulation of animal waste on private property.

## Appliance Disposal

Residents desiring to dispose of household appliances (white goods) may call toll free, 1-800-917-1969, and give an address where the appliance is located. A pickup date will be given, which is usually within a few days of when the call is placed. Pickup is at the same location as garbage pickup.

Residents are allowed four units per household per year at no charge. A collection charge will be assessed to the resident for any units over the four-unit limit. Household appliances that are accepted for pickup include: refrigerators, stoves, washers, dryers, air conditioners, water heaters, dishwashers, and dehumidifiers.

## Birth & Death Certificates

Birth and Death certificates must be obtained from the county in which the city is located. For Rock Island County certificates, contact the County Clerk's Office at 1504 3<sup>rd</sup> Ave - Rock Island, IL 61201 – (309)558-3570.

## Block Parties

Neighborhood block parties require the consent and approval of the City Council. The request must be submitted to the City Clerk's Office no later than 14 days prior to the event. Barricades are available for Neighborhood block parties at no charge. A Block Party Request form may be obtained from the City Clerk's Office, 619-16<sup>th</sup> St., (309)797-0434, and is also available on the city's website at [www.moline.il.us](http://www.moline.il.us). Click on City Services.

## Brush Disposal

Brush must be put into bundles no longer than 4 ft., and no more than 1ft. in diameter. Unbundled and larger piles require prepayment of a \$65 fee to the Finance Office, 1616 6<sup>th</sup> Ave. For more information, call (309)797-0780.

## Building Permits

A building permit is required for nearly all types of home improvements. Applications and fee schedules may be obtained in the Building Division of the Public Works Department. An inspection of the work will be conducted to ensure it meets all code and safety

requirements. Inspection office hours are 7 am to 8:45 am and 12:30 pm to 1:30 pm Monday through Friday, at City Hall, 619 16<sup>th</sup> St. For further information on building permits, call (309)797-0470.

### **Business (New)**

Information on low-interest loans for new businesses or business expansion, available sites and buildings, federal, state and local financing programs and incentives as well as assistance with new development projects are available through the Economic Development Division. Call (309)797-0708 for details.

### **Christmas Tree Disposal**

The City offers free Christmas tree disposal during the month of January. Christmas trees will be collected when set out with regular garbage on normal collection days. Christmas trees are to be placed 3 feet from garbage cart to allow for proper collection.

### **City Council Meetings**

Council members meet as Committee-of-the-Whole (working session) on the first four Tuesdays of each month at 6:30 pm in Council Chambers, unless otherwise posted. The City Council meets the first four Tuesdays of each month at 7:45 pm, unless otherwise posted. During the summer months, Committee-of-the-Whole and City Council does not meet on these dates: 3rd Tuesday in June, 2nd Tuesday in July, and 1st Tuesday in August. City Council and Committee-of-the-Whole sessions are open to the public.

Agendas are available for public view the Friday afternoon preceding the Council meeting. Agendas are posted on the City Hall public bulletin board and are available outside Council Chambers. The Agenda is also posted on the City's website at [www.moline.il.us](http://www.moline.il.us).

### **Court House Information**

Moline's Circuit Court\* is located at: 525 16<sup>th</sup> St. (2<sup>nd</sup> floor ) Moline, IL 61265 - (309)797-0739 \*For Moline ordinance violation tickets, fines, etc.

Rock Island County Courthouse is located at: 210 15<sup>th</sup> Street, Rock Island, IL 61201 – (309)558-3570

### **Curfew**

A curfew is enforced for all persons younger than 17. It is unlawful for any person less than 17 years of age to be present or upon any public assembly, building, place, street, or highway at the designated times, unless accompanied and supervised by a parent, legal guardian and/or other responsible companion at least 18 years of age approved by a parent or legal guardian. An exception is made for minors employed during curfew hours. Curfew is in effect from the following times until 6:00 am the following day: 11:00 pm Sunday – Thursday, Midnight on Friday and Saturday.

### **Driver's License**

New residents to the state have 90 days in which to obtain an Illinois driver's license. A written test based on the Highway Department Booklet, "Rules of the Road", as well as a vision test, are required. Those with a valid out of state driver's license are not required to take a road test. The "Rules of the Road" booklet may be obtained from the police department or any driver testing station. The driver testing station is located at: 2001 5<sup>th</sup> Street, Silvis (309)796-0934. The facility is closed on Mondays.

## **Employment with the City**

For information about job openings with the City of Moline call (309)797-0747 or check our website at [www.moline.il.us](http://www.moline.il.us). City of Moline job openings are also advertised in the Dispatch/Argus. The City of Moline is an Equal Opportunity/Affirmative Action employer.

## **Fences**

A fence 6' tall or less may be built up to, but not on or over, the side and rear property lines in residential zoning districts. Fences built within the front yard setback shall not be more than 42 inches in height, and not less than one foot from the property line. There is no permit required for fences that are 6' tall or less. Acceptable materials include: wrought iron, plastic, wood, brick, stone, stucco, wire and other materials with a similar look. Unacceptable materials that are visible from adjoining properties, streets or right-of-ways include glass, tires, unfinished concrete blocks, or similar materials. All fences with two sides of different quality and/or with posts on one side shall be erected such that the higher quality and/or side without posts faces the adjoining property. There are more restrictions if a corner lot is involved or if you wish to build a fence taller than 6 feet. Please call the Planning & Development Department at (309)797-0475 for details on corner lots and taller fences.

## **Fire**

Examinations for Firefighter/Paramedics are held in the spring of alternate years upon the dates fixed by the Board of Fire & Police Commissioners and advertised in the local paper in accordance with state law and in accordance with the City's Equal Employment Opportunity Plan. For further details about Firefighter/Paramedic testing, call the City of Moline Employment Services Office at (309)797-0747.

## **Garages**

Detached garages in a single-family zoning district may not be closer than 25 feet to the front property line, 5 feet to the rear property line and 3 feet from either side property line minimally. The total sum of the side setbacks shall equal 25% of the lot width. A detached garage must be located behind the rear building line of the principal structure. No detached garage may exceed 15 feet in height, cover more than 30% of the rear yard, or be bigger or taller than the home on that particular lot. Attached garages are considered as part of the home or principal structure and shall meet the same requirements as that principal structure. Lots that are not zoned single-family residential may have different requirements. Corner lots and lots which do not have clearly defined front and rear yards may be more restrictive in the placement of a garage. Call (309)797-0475 with questions garage zoning regulations.

## **Garage/Yard Sales**

Residents may conduct garage and yard sales no more than two times each year and lasting no more than 72 consecutive hours. Permits are not required. Signs advertising the sale may not be placed on public right-of-way and/or utility poles. (See "Signs")

## **Garbage Collection**

The City of Moline collects household refuse (garbage) weekly from residences by utilizing an automated collection system. Residents are provided with either a 96-gallon cart or 48-gallon cart which is rolled to the end of the driveway before 6:30 am on collection day. Allow at least 3 feet of clearance around the cart to allow for proper collection. If a resident needs a second container, there is a one-time lease

charge of \$46.00 and an annual fee of \$35.00 to dispose of the extra garbage in the second cart. Typical household garbage may be placed in the cart as long as it fits under the lid. Items that should not be placed in the cart include dirt, sod, rock, yard waste, large appliances, furniture, flammable materials such as oil, gas or paint, concrete, hot ashes, tires, and hazardous waste. For garbage collection questions, please call (309)797-0780.

*Bulky waste* (items that will not fit into the cart, excluding appliances and tires) will be picked up by making arrangements with the Finance Office at 797-0481. Each household is allowed one free special pick-up annually for bulky items. Any additional pick-ups during the calendar year will require a \$25.00 charge to be paid in advance at the Finance Office.

*Holidays* - The only holidays affecting garbage pick-up are New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. For all other holidays, garbage pick-up will be on the regular schedule. Memorial Day and Labor Day always fall on Monday; there will be no pick-up on those Mondays, so garbage pick-up will run one day late those weeks. There will be no garbage pick-up on Thanksgiving Day; Thursday's and Friday's schedule will be changed to Friday and Saturday. If Independence Day, Christmas Day and New Years Day fall during the week (Monday - Friday), there will be no pick-up on that day, and garbage pick-up will run one day late the remainder of the week.

*Moving?* Garbage carts are the property of the City of Moline. Please leave the cart at the residence when you move.

For complete information on garbage, household hazardous materials, recycling, and bulky or yard waste, please check out the City's website, [www.moline.il.us](http://www.moline.il.us) and click on Garbage Guidelines.

## **Household Hazardous Materials**

Residents may dispose of household materials such as paint, solvents, pesticides or cleaners at no charge by calling the Scott County Landfill at (563)381-1300. You will be given an appointment and drop-off directions when you call.

## **Leaf Burning**

The City of Moline does allow residents to burn lawn and leaf refuse on Mondays, Wednesdays and Saturdays. However, the following criteria must be considered before burning!

- Leaf burning is allowed during daylight hours ONLY!
- All fires must be a minimum of 25 feet from any structure.
- All fires must have a charged hose available and be attended at ALL times.
- Burning is prohibited anytime the wind exceeds 15 mph.
- All materials being burned must be dry and burn cleanly.
- Materials ok to burn are: lawn and leaf refuse, twigs, and small sticks; that is all!
- Materials NOT to be burned include but are not limited to: any construction materials, garbage or refuse, furniture, standing structures, tree piles, etc.
- Should you have a question regarding your items to be burned or if you are unsure if it is safe to burn, call Fire Administration at (309)797-0416, Mon. – Fri. 7:30 am 4:30 pm., 797-0422 after hours and on weekends.

## **Leaf Disposal**

Yard waste and leaves must be separated from household refuse. Yard waste and leaves may be placed in any biodegradable paper trash bag with an approved City of Moline sticker attached and set out on the normally scheduled garbage collection day. Place yard waste bags at least 3 feet from garbage cart. Stickers may be purchased for \$1.50 at many grocery and hardware stores as well as at City Hall East Annex, 1616 6<sup>th</sup> Ave. As an alternative, leaves may be raked to the boulevard for vacuuming by City personnel, for no additional fee, during October and November.

## **Leaf Vacuuming**

The city is divided into 3 areas from river to river. During October and November, two crews work in each area Monday – Friday from North to South. Residents may call the leaf hotline at (309)797-0425 to find out what location the vacuums are in, or visit the city's website at [www.moline.il.us](http://www.moline.il.us) for a daily update. Please rake leaves close to, but not on the roadway. Do not include rocks, sticks, or other debris in the leaf pile. Refrain from parking vehicles in front of leaves during collection periods.

## **License Plates**

New residents may obtain information on licensing their vehicles by calling the Secretary of State's Office at (309)796-0934 or visiting the office at 2001 5<sup>th</sup> St, Suite 10, Silvis. Plates must be obtained immediately when a new vehicle is acquired.

## **Marriage License Info**

Marriage licenses must be obtained from the county in which the municipality is located. For Rock Island County licenses contact the County Clerk's Office at 1504 3<sup>rd</sup> Ave - Rock Island, IL 61201 – (309)558-3570.

## **Neighborhood Partnership Committee (NPC) *See Page 7***

## **Parking Ticket Payments**

Pay parking tickets at the Finance Office, located at the City Hall East Annex, 1616 6<sup>th</sup> Ave, Moline, or use drop box on the west side of building. - (309)797-0761.

## **Park Maintenance & Forestry**

For maintenance service requests of City property, such as tree work or ground maintenance, call (309)736-5717.

## **Police**

Examinations for Police Officers are held periodically upon the dates fixed by the Board of Fire & Police Commissioners and advertised in the local paper in accordance with state law and in accordance with the City's Equal Employment Opportunity Plan. For further details about Police Officer testing, call the City of Moline Employment Services Office at (309)797-0747.

## **Property Lines**

The only accurate way to determine a property boundary is to hire a professional land surveyor to perform a survey of your property. The city does not provide surveying services. The Planning & Development Department does have generalized maps that show property dimensions that we can make available for any property in Moline. Please call (309)797-0475 or stop by the office to get a photocopy of the tax parcel map of your property.

## **Recreational Vehicle/Equipment Parking**

No recreational vehicle, as defined, shall be parked or stored on any lot in a residential district except in a required rear yard providing all principal structure yard setbacks are met by the recreation vehicle and the vehicle is parked on a concrete pad. The recreation vehicle may not be stored in front of or beside the house. If you have a question about a corner lot please call the Planning & Development Department at (309) 797-0475.

## **Recycling**

For the convenience of residents, recycling drop-off centers are located adjacent to the Public Works Building, 4<sup>th</sup> Ave and 36<sup>th</sup> St. and at Harold's Landing, 26<sup>th</sup> Street & North Shore Drive (behind the Ben Franklin store). Materials accepted include plastics #1-7, tin and aluminum cans, mixed glass, newspaper, mixed office paper, magazines, cardboard, boxboard, phonebooks - (309)797-0780. Aluminum may be recycled at E&J Metal, 200 24<sup>th</sup> Ave, Rock Island.

## **Sanitary Sewer**

For storm water and sanitary sewer issues, call (309)736-5783. After 3:30 pm and weekends, call (309)797-0489.

## **Skateboarding, In-Line Skating, and Roller Skating**

Generally, skateboarding, in-line skating, and roller skating is allowed on roadways, bike lanes and sidewalks with the following exceptions. Skateboarding, in-line skating and roller-skating shall be prohibited on any roadway or in a bike lane of any roadway (1) Having a grade of six (6) percent or more as posted; (2) Where the volume or speed of the vehicular traffic or the width of the roadway renders the roadway unsafe or unsuitable for skateboarding, in-line skating or roller-skating as posted; (3) Bordering or adjacent to a bike path or sidewalk where skateboarding, in-line skating or roller-skating is not prohibited; or (4) In any portion of the City designated as a business district, which generally encompasses the area from 12th Street to I-74 from the Mississippi River to 8th Avenue. Skateboarding on sidewalks in the business district is also prohibited, but skateboarding, in-line skating and roller-skating shall be permitted on bike paths and all other sidewalks within the City. Protective equipment must be worn and operators must not be barefoot. Also, no more than one (1) person shall operate or ride on a skateboard at one time.

## **Signs**

Yard Sale, Real Estate, For Sale, Political, Advertisement, or any other temporary sign is not permitted on the right-of-way or on utility poles. As a rule of thumb, the area including the street and the sidewalk is considered the right-of-way. Generally, if you place the sign at least three feet behind the sidewalk, that is acceptable. If there is no sidewalk, please make every effort to ensure that such signs are setback at least two feet behind your property line.

The sign code regulates advertising based on the zoning district and street frontage of a property. Properties in more intensive zoning districts with larger street frontages are allowed more signage than smaller, less intensively zoned properties. Please call the Planning & Development Department at (309)797-0475 to determine the allowable sign size, height and setback requirement for your property.

## **Snow Removal**

Snowplows begin operating when 2 or more inches of snow has fallen. Parking is prohibited on posted snow routes. The City does not plow alleyways. Homeowners are responsible for removing snow and ice from the sidewalks along their property lines within 12 hours after snow has fallen. Pushing, plowing or shoveling snow into a roadway is prohibited.

## **Swimming Pools**

A pool may be installed on a residential property as long as it is at least 25' from the front property line, and at least 3' from all other property lines. The setback is measured from the edge of water or playing structure. All permanent equipment must not be more than 16 feet in height. If a corner lot is involved more restrictions may apply. Please call the Planning & Development Department at (309)797-0475 for corner lot questions. A fence at least 5' in height must enclose a pool capable of holding 24" or more water. Please contact the Building Official (309)797-0471 for questions involving required fencing, permit requirements, and separation from building requirements.

## **Tire Disposal**

Residents may dispose of tires free by calling toll free, 1-800-917-1969 and give an address where the tires are located. A pickup date will be given, which is usually within a few days of when the call is placed. Pickup is at the same location as garbage pickup. Residents are allowed ten tires per household, per year.

## **Voter's Registration**

Voter's registration is conducted at the Southeast Library, 3130 41<sup>st</sup> St, the City Clerk's Office at City Hall - 619 16<sup>th</sup> St, and the Rock Island County Clerk's Office at 1504 3<sup>rd</sup> Ave., Rock Island. In order to register, you must be at least 18 years of age and a citizen of the United States.

Please note that two forms of identification are needed: One form of identification must show the applicant's name, and one form of identification must show the applicant's name with permanent residence address. Suggested forms that may be used:

- \* Bank Statement
- \* Car Registration
- \* Checkbook with name & address imprinted
- \* Lease
- \* Illinois Driver's License
- \* Insurance/Medical Card
- \* Social Security Card
- \* Utility Bills

## **Water/Sewer/Stormwater Service**

The City of Moline boasts state of the art water and wastewater treatment facilities.

To initiate new service, visit the Finance Office, located at the City Hall East Annex Building, 1616 6<sup>th</sup> Avenue, Moline. A deposit is required from property owners who do not currently have an active account. Your deposit will be held for a minimum of two (2) years and will be applied directly toward an active account if your bills are paid in a timely manner. Water/Sewer accounts are no longer placed in the tenant's name.

Water / Sewer accounts are billed on a quarterly basis. Bills are due 20 days from the date of billing. Payments may be made by mail, at the City Hall East Annex, by using the drop box located on the west side of the building, or at one of the community pay stations listed on the next page.

## **Water Community Pay Stations**

- ❖ American Bank - 4107 24<sup>th</sup> Ave
- ❖ Blackhawk Bank - 4100 44<sup>th</sup> Ave
- ❖ MetroLink Centre Station Gifts - 1200 River Dr
- ❖ First Midwest Bank – 2222 – 41<sup>st</sup> Street
- ❖ First Midwest Bank – 506 – 15<sup>th</sup> St
- ❖ First Midwest Bank - 4150 Kennedy Dr., East Moline
- ❖ First National Bank - 1601 15<sup>th</sup> St
- ❖ Hy-Vee - 4218 Ave of the Cities
- ❖ Jewel Food Store 2010 1<sup>st</sup> St A
- ❖ Southeast National Bank - 5110 22<sup>nd</sup> Ave
- ❖ Southeast National Bank - 3535 Ave of the Cities

Convenient automatic payment plan is available at no charge, as well as online water bill payment via the city's website at [www.moline.il.us](http://www.moline.il.us). For more information, call the Finance Office at (309)797-0481.

## **Weeds and Grass**

The City is made aware of vegetation, grass and weed problems through resident complaints and/or routine inspections by City staff. The City maintains a Vegetation/Weed Abatement Program that is intended to combat these issues and protect the neighborhoods of Moline.

Once per week - for two consecutive weeks - in April and May, a weed, grass, and shrubbery notice is published in the newspaper advising residents of this program.

Vegetation, grass and weeds over 10" is a city violation. When an inspector identifies violations, a courtesy notice is sent to the property owner giving them seven days to abate (clean-up) the violation.

If the vegetation is not dealt with, a city contractor will be sent to abate the vegetation/weeds. The property owner will be billed for the services plus a \$100 administrative fee for each violation occurrence.

If the property is in violation for a third time or more, no courtesy notices are sent, the city contractor will abate the vegetation, and a bill will be sent to the property owner for the contractor's services plus administrative fees. Habitual offenders are subjected to additional fines and penalties.

To report a vegetation or weed nuisance on private property, contact (309)797-0458. For vegetation or weed nuisance on city property, contact 736-5717.

## **Yard Waste**

Yard waste and leaves must be separated from household refuse. Yard waste and leaves may be placed in any biodegradable paper trash bag with an approved City of Moline sticker attached and set out on the normally scheduled garbage collection day. Place yard waste bags at least 3 feet from garbage cart. Stickers may be purchased for \$1.50 at many grocery and hardware stores as well as at City Hall East Annex, 1616 6th Ave. As an alternative, leaves may be raked to the boulevard for vacuuming by City personnel, for no additional fee, during October and November.

Brush must be put into bundles no longer than 4 ft., and no more than 1 ft. in diameter. Unbundled and larger piles require prepayment of a \$65 fee to the Finance Office, 1616 6th Ave. For more information call (309)797-0780.

# Frequently Requested Phone Numbers

## -- A --

Abandoned Vehicles ..... 797-0741  
 Activity Center (Seniors) MAC 797-0789  
 Airport – Quad City ..... 764-9621  
 Aldermen Information ..... 797-0434  
 Alleys – City Property  
     Maintenance ..... 797-0780  
     Paving / Repair ..... 797-0700  
 Ambulance Billing ..... 877-482-2461  
 Animal Control – lost, loose,  
     vicious, dangerous ..... 797-0401  
 Animal Bites ..... 797-0401  
 Animal Shelter ..... (309)558-3482  
 Appliance Disposal ..... 800-917-1969  
 Assessor’s Office -  
     620 18th St ..... 764-3559  
 Auto Crash Records ..... 797-0424

## -- B --

Better Business Bureau – QC’s 355-6344  
 Birth Certificates – RI County .. 558-3570  
 Block Parties ..... 797-0434  
 Brush Pickup ..... 797-0780  
 Board of Education ..... 757-3500  
 Building Official ..... 797-0471  
 Building Inspector ..... 797-0476  
 Business - New ..... 797-0708  
 Business Licenses,  
     Food and Occupational ..... 797-0745  
 Bus Info - MetroLINK ..... 788-3360

## -- C --

Cable TV – Mediacom ..... 797-2669  
 Cemetery Info ..... 797-0790  
 Chamber of Commerce -  
     622 19th St ..... 757-5416  
 City Administrator ..... 797-0463  
 City Attorney ..... 797-0468  
 City Clerk ..... 797-0434

## -- C --

City Council ..... 797-0434  
 City Property Complaints  
     Grass/Weeds ..... 736-5717  
     Street Maintenance/Repair ..... 797-0780  
 Complaints-Private Property .... 797-0443  
 Contractor Licensing ..... 797-0470  
 County Office-  
     1504 3rd Ave RI ..... 558-3570  
 Court House-525 16th St Mol..797-0739

## -- D --

Death Certificates – RI Cnty .... 558-3570  
 Driver’s License – Secretary, State of IL  
     @ 2001 5<sup>th</sup> St. #10, Silvis .... 796-0934  
 Dump / Landfill - QC’s .... 309-496-2396

## -- E --

Economic Development ..... 797-0708  
 Elections - RI County ..... 558-3570  
 Electrical Inspections ..... 797-0472  
 Engineering ..... 797-0700  
 Employment–City of Moline .... 797-0747  
 Employment Office-State of IL  
     4703 16th St. .... 764-8383

## -- F --

Fax – General # for Moline ..... 797-0479  
 Fence Questions ..... 797-0475  
 Finance Dept. – General # ..... 797-0733  
 Fire Dept.– Non-Emergency .... 797-0416

## -- G --

Garbage Collection ..... 797-0780  
 Gas & Electric–MidAmerican  
     Energy ..... 888-427-5632  
 Grass/Weed Complaints –  
     City Property ..... 736-5717  
     Private Property ..... 797-0458

# Frequently Requested Phone Numbers, cont.

## -- H --

Hazardous Material .....	381-1300
Health Inspector .....	797-0477
Home Buyer - 1st Time...800-942-8439	
Hospital - Trinity .....	779-5000
House Number Assignment .....	797-0475
Housing Authority .....	764-1819
Housing Inspector .....	797-0443
Housing Programs .....	797-0709
Human Resources-	
City of Moline .....	797-0747

## -- I --

Inspections	
Building .....	797-0476
Electrical .....	797-0472
Food & Health .....	797-0477
Fire .....	736-5685
Housing .....	797-0443
Mechanical .....	797-0473
Plumbing .....	797-0473

## -- J K --

Job Inquires –	
City of Moline .....	797-0747
Job Service –	
State of IL 4703 16th St .....	764-8383
JULIE – “Call before you dig”	
.....	800-892-0123

## -- L --

Leaf Burning Questions .....	797-0422
Leaf Hotline (Seasonal) .....	797-0425
Leased Parking .....	797-0761
Library (Both Locations) .....	762-6883
Licenses	
Food .....	797-0745
Liquor .....	797-0434
Occupational .....	797-0745

## -- L --

License Plates – Secretary, State of IL @	
2001 5 <sup>th</sup> St. Suite 10, Silvis..	796-0934

## -- M --

Management Services Office ...	797-0747
Mark of the Quad Cities .....	764-2000
Mayor’s Office .....	797-0434
Mechanical Inspector .....	797-0473
Melin Title Serv-1415 15th St..	762-6878
MetroLINK – Bus Service .....	788-3360
MidAmerican Energy	
(Gas & Elect Serv) .....	888-427-5632
Municipal Services .....	797-0780

## -- N O --

Neighborhood Improvement	
Officer .....	797-0443
Neighborhood Partnership .....	797-0449
Noise Nuisances -	
vehicle, party .....	797-0401

## -- P Q --

Parking–Lease/Meter/Ticket .....	797-0761
Park Maintenance .....	736-5717
Permits	
Building / Construction .....	797-0470
Business – Food /	
Occupational .....	797-0745
Personnel Office .....	797-0747
Picnic Area Reservations .....	736-5714
Playgrounds .....	736-5714
Plumbing Inspector .....	797-0473
Police Department	
Non-Emergency .....	797-0401
Records .....	797-0424
Pool - Riverside Riverside .....	797-0788
Post Office - 514 17th St .....	764-5011

# Frequently Requested Phone Numbers, cont.

## -- P Q --

Pothole Hotline .....	797-0425
Property Line Questions .....	797-0475
Property Taxes – RI County .....	558-3570
Public Relations .....	797-0462

## -- R --

Railroad Crossings	
Bumpy .....	797-0700
Blocked .....	797-0401
Recycling in Moline .....	797-0780
Recreation Programs .....	736-5714
Rental/Reservation	
City Facilities .....	736-5714
Riverside Riverslide .....	797-0788
Rodent Complaints .....	797-0741

## -- S --

Sanitation Department .....	797-0780
School Board of Education .....	736-2100
Allendale office .....	757-3500
Senior Citizens Center- MAC ..	797-0789
Senior Citizens Housing .....	764-1819
Sewer Trouble .....	736-5783
After Hours .....	797-0489
Shelter Reservations .....	736-5714
Sidewalks .....	797-0700
Signs (Stop, One Way, etc.) .....	797-0781
Signs for Personal Property .....	797-0475
Snow Removal .....	797-0780
South Park Comm Police Off ..	764-0953
Springbrook Comm Police Off ..	764-3930
Storm Water Problems .....	797-0700
Street Lights –	
MidAmerican .....	888-427-5632
Street Maintenance/Repair .....	797-0780
Street Paving .....	797-0700

## -- T --

Taxes - RI County .....	558-3570
Township Offices	
Moline - 620 18th St .....	764-3559
So. Moline 2515 53 <sup>rd</sup> St .....	736-0814
Traffic Section-Police Dept. ....	797-0444
Traffic Signals .....	797-0700
Traffic Tickets-Circuit Court ....	797-0739
Tree Problems / Removal .....	736-5717
Truancy Tickets/High Schl. ....	797-0481
Trinity Medical Center .....	779-5000

## -- U V --

Unemployment-State of IL	
4703 16th St .....	764-8731
Vehicles	
Illegally Parked/Abandoned .	797-0401
Junk .....	797-0443
Visitor's Bureau	
2021 River Dr .....	322-3911
Voter's Registration .....	797-0434

## -- W X Y Z --

Ward Boundaries .....	797-0434
Water	
Billing .....	797-0481
Emergency Service - 24 hr. ..	797-0489
Locate on personal property .	797-0489
Meter Maintenance/Repair ...	736-5761
Plant/Lab .....	797-0489
White Goods Disposal .....	800-917-1969
Work Permit – Under 16	
Board of Education .....	757-3500
Zoning .....	797-0475

Updated April 2006



# Did You Know? Interesting facts about City Services...

- ✓ Moline's City Code of Ordinances can be found and downloaded from our web site at [www.moline.il.us](http://www.moline.il.us).
- ✓ Also available on the web site is the latest city news, council agendas, forms and more.
- ✓ The Municipal Services Division maintains 213 miles of public streets.
- ✓ Each year, city crews collect and dispose of 7,500 cubic yards of leaves.
- ✓ Over 250,000 patrons visit Moline's Public Library each year.
- ✓ Our City's Water Division produces 5.3 million gallons of drinking water each day.
- ✓ Ben Butterworth Parkway and Greenvalley Sports Complex attract 250,000 and 100,000 visitors respectively each year.
- ✓ Our Police Department answers 63,000 calls each year.

